



Volunteer Opportunities at the Steven & Alexandra Cohen Children's Medical Center

Atrium Ambassadors: Assist patients, families and visitors in our Atrium lobby. Volunteers provide additional directions and way finding when visitors need it most. Must have excellent communication, customer service and interpersonal skills. Additionally, volunteers must be able to walk and stand for extended periods of time. Minimum age requirement is 16 years or older. Training provided. ***This opportunity is available Monday thru Friday between the hours of 9am and 5pm.***

Child Life: Assist Child Life Staff with engaging children and teens in therapeutic play. Volunteer duties include playing and reading to patients in playrooms or at bedside, cleaning and sanitizing toys, monitoring playroom and toy usage. Must be comfortable working with children, have a knack for engaging children in play, and the ability to maintain healthy boundaries. Tech savvy skills (i.e. play station, I pads) helpful. Minimum age requirement is 15 years or older. Must complete Child Life orientation. ***This opportunity is available Monday-Friday between the hours of 9:30am-8pm.***

Clerical Volunteers: Assist office staff with clerical duties including filing, faxing, answering phones, running errands and greeting visitors. Strong customer service skills are required and knowledge of Microsoft Word is preferred. Minimum age requirement is 14 years or older. ***This opportunity is available Monday thru Friday between the hours of 9am and 5pm.***

Comfort Cart: Bring the simple comforts of home to family members and visitors. The Comfort Cart contains toiletries and various other necessities. Volunteers bring the cart to all inpatient units and are responsible for restocking the cart when necessary. Strong interpersonal and customer service skills are required. Minimum age requirement is 16 years or older. ***This opportunity is available Monday thru Friday between the hours of 9am and 5pm.***

Gift Shop: Greet and assist customers in our busy gift shop. Volunteers also maintain and organize the store and perform sales transactions. Must have an attention to detail with excellent customer service and organization skills. Minimum age requirement is 16 years or older. ***This opportunity is available daily (every day) between the hours of 9am and 8pm.***

Kohl's Family Resource Center: The Resource Center, located in the Medical Center Atrium, provides vital health information through books, pamphlets and recommended health websites. Volunteers assist families, patients and visitors in the Resource Center, stock the book cart and take it to each unit. Strong interpersonal and customer service skills are required. Prior experience in education is preferred but not required. Minimum age requirement is 16 years or older. ***This opportunity is available daily (every day) between the hours of 9am-8pm.***

Musical Hands & Hearts (MHH) Volunteers: MHH volunteers use music and instruments to bring cheer to our patients. In this role you will assist our music therapist with group activities, perform musical numbers to patients, and help children learn how to play various music instruments while hospitalized. You must be an accomplished musician with excellent interpersonal and customer service skills. You must audition for this role. Prior teaching experience is preferred but not required. Minimum age requirement is 18 years or older. ***This opportunity is available on Mondays 1:30pm-4:30pm, Tuesdays, Wednesdays, and Thursdays 1:30pm-4:30pm or 5pm-8pm.***

Pediatric Emergency Department: Greet and assist visitors and patients to our busy Pediatric Emergency Department. Volunteers are also needed to assist Child Life and Nursing staff with providing an extra component of care and compassion to patients and their families. Volunteers will act as a liaison between patients and the ED staff. They will provide age appropriate play opportunities at the bedside and in the waiting area to enhance the patient's experience. Must have excellent interpersonal and communication skills. Minimum age requirement is 18 years or older. ***This opportunity is available daily (every day) between the hours of 12pm-11pm.***

Reach Out and Read: Engage outpatient pediatric patients in reading and development of literacy skills. Volunteer duties include reading to children while they wait for appointments and providing literacy and developmental education. Good communication skills are required and the ability to establish rapport with children. Minimum age requirement is 16 years or older. ***This opportunity is available Monday thru Friday between the hours of 9:30am and 4:30pm.***

Surgical Waiting Area: Assist family members in ambulatory surgical waiting area. Volunteer duties include answering waiting room phone, escorting family members to recovery rooms and assisting visitors with navigating lobby area. Must be personable and patient with excellent customer service skills. Minimum age requirement is 16 years or older. ***This opportunity is available Monday thru Friday between the hours of 8am and 5pm.***

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